

**P Hemanth Kumar**

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**Microsoft Certified System Engineer**

**Performance Summary**

Solution-oriented, highly analytical and resourceful candidate with extensive experience in Windows administration and support. Experience in administration and troubleshooting skills for all Microsoft operating systems and Windows Server products. Exceptional technical education; consistently keeping current with emerging network technologies. Team player with reputation for providing excellent user service; tenacity to work with demanding clientele. Able to travel and maintain a flexible work schedule.

**Core Competencies**

* **Customer Satisfaction**
* **Customer Support**
* **System Auditing**
* **Vendor Relationships**
* **Contract Negotiation**

**Training**

**Professional Experience**

**CSS CORP PVT LTD**

System Engineer, Aug 2013 –Present

* Implementing and maintaining the Windows server 2008 & 2012 Active Directory
* Configure and managing the Active Directory Replication service in Windows server 2008
* Deployment of MS security hotfixes in Windows server 2008
* Implementing and managing the AD Dns,Dhcp services
* Diagnose and resolve problems associated with the Directory Replication service
* Managing of Active Directory domain controller FSMO roles & Group policy objects (GPO)
* Implementing and managing hyper v host servers and virtual machines using SCVMM in 2012.
* Installation and configuring Virtual Machine Vdisk and guess OS..
* Troubleshooting Hyper V Production Issues.
* Managing Virtual Machine Snapshots
* Implementing and maintaining the IIS 7.0 and site creation
* Troubleshooting issues using ILO and DRACK feature in Hp and Dell Servers
* Starting and Stopping servers/instances in AWS Cloud
* Creating and adding web servers ELB in AWS Cloud
* Creating security groups to allowing the client ip in AWS Cloud
* Launching the instances in various regions in AWS cloud
* Backup using s3 bucket in AWS Cloud
* Adding security groups in AWS Cloud
* Resolving the various ticket Using Remedy tool

**ASHWIN TECH SOFT PVT LTD**

Linux System Administrator, Aug 2010 - Aug 2013

* Implementing, maintaining and Red hat enterprise Linux to the Systems.
* Providing the permission for users and directories.
* Configured and managed users accounts
* Worked on File system, Permissions, User & Group Administration.
* Maintaining and Troubleshooting Client Workstations Windows 7.
* Arranging weekly meetings to keep the network security stable.
* Maintaining and evaluating the AMC list and keeping vendor relationship to quotating the new IT products.
* Implementing and Maintaining Windows Server 2003 Active Directory,DNS,DHCP
* Configure and manage the Directory Replication service
* Create or remove Trust relationships
* Adding & Removing and Configuring Active Directory sites, sitelinks and subnets
* Backup and Restoring Using Windows NT Backup
* Configuring and cabling the Vlan switches in various ports

**ANDROMEDA MARKETING PVT LTD**

Windows System Administrator, July 2009 - July 2010

**Windows Active Directory**

* Implementing and Maintaining of Active Directory Domain Controller & Troubleshooting of Windows Server 2003.
* Created the Forest Root Domain, and a Child Domain in a Production Environment.
* Managed an Active Directory Site, Replication Schedules, Site Links and Boundaries, & Replication Trouble shootings. 3
* Maintaining Server Health by Checking Performance Monitor Logs, Disk space Utilization and Event Viewer.
* Performed Authoritative and Non-Authoritative Restore Operations.
* Designed, and implemented group policy, delegation strategies and OU structure.
* Responsible for system security planning, developing, and implementing security policies.

**Microsoft Exchange 2003**

* Implementation and Maintaining of Exchange 2003 and Exchange 2007 Environments.
* Planning and Designing Migration Strategy from Exchange 2003 to Exchange 2007.
* Maintaining Server Health by Checking Performance Monitor Logs, Disk space Utilization and Event Viewer.
* Creating the mailbox for new users and increasing the mailbox space.

**INSPACE TECHNOLOGIES PVT LTD**

IT Support Engineer, Jan 2007 to June 2009

* Installing and Configuring of New Pc’s& Laptop’s (Backuping the Old Data and Restoring in to New Pc’s)
* Implementing and supporting All Type of Microsoft Windows Operating System and Microsoft Products.
* Implementing and Managing Antivirus Products like MacAfee& Trend Micro.
* Implementing and Supporting Local printers & Network printers both Desktop’s and Laptop’s.
* Installing and configuring the Wireless Networking and VPN client.

**Additional Skills**

* AWS cloud Experience

**Technology Expertise**

* **Switching**
* **Hyper V**
* **Windows**

**Certifications**

* Microsoft Certified Professional MCP
* Microsoft Certified System Engineer
* AWS Training Certification

**Education**

Bachelor of Computer Application Diploma in Electronic Communication Engineering

Madurai Kamaraj University – Nov 2010. S.R.M College – Oct 2006.

Pursing MBA in Madras University 2014.